

IMPROVEMENT ACTIVITIES BASED ON ASIIN’S REQUIREMENTS AND RECOMMENDATIONS

AT INSTITUTIONAL LEVEL - 2024

CRITERION	REQUIREMENT/ RECOMMENDATION	ASSIGNED UNIT	IMPLEMENTATION TIME	IMPROVEMENT ACTIVITIES	EVIDENCES
ASIIN I.1	A1. The IU needs to revise its Mission and Vision Statements , agreeing on realistic goals to be achieved over the course of the next five years in the framework of a revised Strategic Plan and aligning them to the resources available (Req.)	Hội đồng Trưởng (University council) Ban Giám Hiệu (Board of Presidents) Tổ chức lược	1-3/2024		
	E1. Further operationalizes the implementation of its Strategic Plan through finetuning the annual implementation plans	Tổ chức lược Tất cả các đơn vị (All units)	1-9/2024		
	E2. Puts a renewed focus in its QM system on the “Checking” and “Acting” part of the Deming Quality Circle.	P. BDCLGD&KT (OQAT)	1-9/2024		
ASIIN I.2	E3. Reviews its current system for collecting student feedback to engage students in a more impactful way	P. BDCLGD&KT (OQAT)	1-9/2024		

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	E4. Implements a complaint management system (“grievance platform”)	Ban Giám Hiệu (BOP) P.TTPC (OILA)	1-9/2024		
	E5. Invests in the further professionalization of its management structures	Ban Giám Hiệu (BOP) P. TCCB (OHRM)	1-3/2024		
ASIIN II.2	A2. The IU needs to come up with and implement a human resource plan how to be in full compliance with the student-staff ratios as prescribed by the MoET (Req.)	P. TCCB (OHRM)	1-9/2024		
	E6. Invests in the further development of postgraduate programs to sustain its claim to become a leading research university	P. ĐTSĐH (OGA) Khoa/BM hỗ trợ (Schools/ Departments)	1-9/2024		

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	E7. Consistently implements a critical thinking fostering, student-centred teaching philosophy and an outcome-based assessment by a systematic, university-wide approach involving all Schools	P.ĐTĐH (OUAA) P.ĐTSĐH (OGA) Khoa/BM hỗ trợ (Schools, Departments)	1-9/2024		
ASIIN II.3	E8. Stimulates more inner-university cooperation as more interdisciplinary synergies could be created by closer, forward-looking cooperation between the Schools and its partners under the umbrella of VNUHCMC	P.QHĐN (OEPR)	1-9/2024		
	E9. Implements appropriate measures to diversify its income structure thereby diminishing its dependence on tuition fees as sole source of income	BGH (BOP) P.KHTC (OFP) P.TCCB (OHRM)	1-9/2024		

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	E10. Enhances the efficacy and structure of interaction between industry partners and the various programs for effective collaboration and involvement in program review, and more opportunities for students	P.QHĐN (OEPR) P.CTSV (OSS) Khoa/BM hỗ trợ (School/ Department)	1-9/2024		
	E11. Maximises the potential of current partnerships through joint projects and collaborative research activities	P.QHĐN (OEPR) P.QLKH (ORD) TT. ĐMST-CGCN (CITT)	1-9/2024		
ASIIN II.4	E12. Makes full use of the two-week examination period to avoid an “exam overload” of students	P.ĐTĐH (OUAA) P.ĐTSĐH (OGA)	1-9/2024		
	E13. Diversifies the exam types and developing suitable assessment rubrics for all courses	P.ĐTĐH (OUAA) P.ĐTSĐH (OGA) Khoa/BM hỗ trợ (Schools, Departments)	1-9/2024		
ASIIN II.5	The IU establishes well-defined procedures for the recognition of credits for study transfer as a prerequisite to foster internationalisation outside its Twinning cooperation (Req.)	P. QHĐN (OEPR) P. ĐTSĐH (OGA) P. ĐTĐH (OUAA)	1-3/2024		

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ASIIN II.6	E14. Provides transport services to its students for students at the Ho Chi Minh Campus, as this can significantly impact their overall student experience	P.CTSV (OSS) P.QTCSVC (OFD)	1-9/2024		
ASIIN III.1	E15. Increases efforts to secure sufficient enrolment in its Master's and PhD programs	P.ĐTSĐH (OGA) Khoa/BM hỗ trợ (Schools, Departments)	1-9/2024		
ASIIN III.2	E16. Regularly reviews the effectiveness of its HR development framework	P.TCCB (OHRM)	1-9/2024		
	E17. Enhances the possibilities for academic and administrative staff in continuous education courses	P.TCCB (OHRM)	1-9/2024		
	E18. Applies for its Office of Human Resource Management to become an "authorized provider	BGH (BOP) P.TCCB (OHRM)	1-9/2024		
ASIIN III.3	E19. Consistently monitors and critically evaluates the success of its support measures in improving the research output of IU	P.QLKH (ORD)	1-9/2024		

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	E20. Ensures that teaching staff have sufficient access to funds for international cooperation and participation in international conferences	BGH (BOP) P.KHTC (OFP)	1-9/2024		
ASIIN IV.1	A4. The IU provides potential international applicants/students with easily accessible information regarding studies on the university's website . (Req.)	P. QHĐN (OEPR)	1-6/2024		

Notes: (Req.) means the requirement which is compulsory to implementation.