

TRƯỜNG ĐẠI HỌC QUỐC TẾ IEM	CỘNG HÒA XÃ HỘI CHỦ NGHĨA VIỆT NAM Độc lập - Tự do - Hạnh phúc
Số:.../KH-BĐCL	Thành phố Hồ Chí Minh, ngày..21.tháng..9 .năm..2024.

KẾ HOẠCH CẢI TIẾN CHẤT LƯỢNG SAU KIỂM ĐỊNH

Chương trình đào tạo:KT&HTCN.....

đã đạt kiểm định chuẩn: ...ASIIN.....

Thời hạn đạt: từ ngày...19/7/2024...

Tiêu chí/ Tiêu chuẩn	Góp ý của chuyên gia	Hoạt động cải tiến (dự kiến)	Kết quả mong đợi	Thời gian thực hiện	Ghi chú
A 1. (ASIIN 1.3)	The industry stakeholders have to be included systematically in the design of the curriculum	-Meeting to review and revise procedure of design and revise curriculum, how to incorporate the annual surveys better to get a more detailed opinion from the industrial partners -Conduct survey/ meeting with industry representatives for year 2024-2025	Procedure is published and implemented	9/2024-2/2025	
A 2. (ASIIN 1.5)	Verify the students' total workload and award the ECTS points accordingly. Define how many hours of students' workload is required for one ECTS point.	IU already had the decision related to this issue	Done		

A 3. (ASIIN 4.2)	The Diploma Supplement needs to include statistical data about the distribution of final grades according to the ECTS Users' Guide	- Collect statistics of graduation batch 10/2024 - Add information to supplement document to be issued together with the transcript	supplement document with statistics information	9/2024 - 11/2024	
E 1. (ASIIN 2)	It is recommended to systematize the time span to file appeals about exam results.	Publish on school website the procedure	procedure is published	Done - Link tiếng Anh: https://iem.hcmiu.edu.vn/regulation-decree/ - Link tiếng Việt: https://iem.hcmiu.edu.vn/quy-dinh-quy-che/?lang=vi	
E 2. (ASIIN 3.1)	It is recommended to put emphasis on the professional development of the academic staff.	Professional development plan for individual academic staff	Professional development plan		
E 3. (ASIIN 5)	It is recommended to increase the exchange of academia and industry (e.g. in the industry talks) to help students, lecturers and industry representatives to improve the	Continue promote industrial talks for year 2023-2024: -Target: Each specialized course has at least one invited speaker (consider alumni invitation) -Compile tentative speaker invitation plan for semester 1, 2024-2025	speaker invitation record for semester 1, 2024-2025	9/2024-2/2025	

	quality of internships.				
Others	“..Finally, the assessors have the impression that the feedback of the students regarding courses is not given to the students themselves. In order for the feedback loop to be closed, the experts suggest that the university notifies the students about changes that are put into practice because of the feedback received. This way, the students get the impression that their opinion is taken seriously and that their feedback is actually helpful..”(page 29)	Continue this practice: All lecturers are required to hold discussion sessions with students before/after the midterm and before the end of the course based on student feedback. Lecturers' responses to student feedback are posted on Blackboard.	Meeting minutes/ feedback response record		

LÃNH ĐẠO KT&QLCN

Nguyen Van Hop

